

Championship Manager - Bug #183

Qualify doesn't upload to ZRound results web

05/02/2023 04:56 PM - Hubert Gola

Status:	Closed	Start date:	05/02/2023
Priority:	Normal	Due date:	
Assignee:	Hubert Gola	% Done:	0%
Category:	Online results	Estimated time:	0:00 hour
Target version:	1.24.5		
Description			
Hello. I have problem. Qualify results dont send to Zround Results page. https://results.zround.com/championship/824			

History

#1 - 05/02/2023 09:38 PM - Jesús M. Broceño

- File clipboard-202305022332-zg8p1.png added
- File clipboard-202305022334-1btdl.png added
- Status changed from New to Feedback

It could be caused by several reasons (temporary failure, lost internet connection, etc.). You can repeat the race data uploading from the championship. Use the championship *Web* button and then select the race you want to re-send and click on Send.

clipboard-202305022332-zg8p1.png

If you still have problems then you could try to rebuild the race info from the race *Tools/Rebuild race information* and then upload them again.

clipboard-202305022334-1btdl.png

If these steps don't help then you can generate the helpdesk report (from the Race Manager about window) and send me the file (or compress the "Datos" folder).

You can use the [Slack](#) channel to chat about it

#2 - 05/08/2023 07:38 PM - Hubert Gola

- File Datos.7z.001 added

- File Datos.7z.002 added

- File Datos.7z.003 added

I tried to do as you suggested - it didn't work. I am attaching the Datos catalogue.

PS: some time ago I discovered a bug, maybe the problem with sending the results is related to it. Well, in the names of model classes I used the "/" character. This causes bugs in the program (Zround wants to create directories in the wrong places).

#3 - 06/03/2023 07:18 PM - Jesús M. Broceño

Hi Hubert, I'm sorry. I wasn't notified about the issue update.

The "/" is not allowed to use it as part of names. It includes championships/races/classes names. Of course, I should warn the user if he tries to do it.

Regarding the issue, your database helped me to find the cause. Results are only computed when you generate the mains from general classification. It's usually done on the fly but if you close the application and reopen the race from mains (without visiting the qualify results) then they are not computed and when the results object generated to be uploaded doesn't include qualify data. I thought this was solved long time ago but obviously doesn't.

I've tested it and I've resend the data to the development site on my account

<https://dev-results.zround.com/championship/504/4D431E09DA19424F87DB0DC9C26FCF63>

I will work on it

#4 - 06/03/2023 10:37 PM - Jesús M. Broceño

- Project changed from ZRound Suite to Championship Manager

- Category deleted (Championship Manager)
- Status changed from Feedback to In Progress

#5 - 06/03/2023 10:37 PM - Jesús M. Broceño

- Target version set to 1.24.5

#6 - 06/16/2023 05:44 PM - Jesús M. Broceño

I've seen a use case where classification could not be sent. If you delete a racer from a race when he has already results written. As far as internal results still points to the racer, when classification is exported to be uploaded there are some uncontrolled memory access which cause the application to break.

On 1.24.5 this use case will be controlled and classification will be uploaded even if the racer got some result.

#7 - 06/16/2023 05:44 PM - Jesús M. Broceño

- Category set to Online results
- Status changed from In Progress to Resolved

#8 - 06/16/2023 05:47 PM - Jesús M. Broceño

- Subject changed from Qualify dont send to Zround reults to Qualify doesn't upload to ZRound results web

#9 - 06/17/2023 05:48 PM - Jesús M. Broceño

- Status changed from Resolved to Feedback

#10 - 07/12/2023 09:12 PM - Jesús M. Broceño

- Status changed from Feedback to Closed

Files

clipboard-202305022332-zg8p1.png	48.6 KB	05/02/2023	Jesús M. Broceño
clipboard-202305022334-1btld.png	44 KB	05/02/2023	Jesús M. Broceño
Datos.7z.001	4 MB	05/08/2023	Hubert Gola
Datos.7z.002	4 MB	05/08/2023	Hubert Gola
Datos.7z.003	2.51 MB	05/08/2023	Hubert Gola